

Diversity Training

Length: 1/2 Day

COURSE CONTENT

INTRODUCTION

- Why Diversity Is Important

UNDERSTANDING STEREOTYPES, BIASES, AND ASSUMPTIONS

- Understanding the places we get stuck
- Owning the tensions

THE CROSS-CULTURAL WORK ENVIRONMENT: CONNECTING ACROSS DIFFERENCES

- Respecting diverse perspectives
- Focus on unique cultural norms in your environment

COMMUNICATION STRATEGIES

- Message clarity
- Willing to listen
- Best practices for effective communication

All topics include information as well as activities that are designed to engage the participants in hands-on learning methods.