

Communicating Across Cultures

Length: 1 Day

Summary: This course will provide you with strategies to communicate effectively across cultures. You will learn how cultural differences affect speech, nonverbal and written communication. You will learn how to identify cross-cultural barriers and organize, participate and handle negotiations and problem solving in cross-cultural meetings. You also learn about building relationships and teams across cultures.

COURSE CONTENT

COMMUNICATING ACROSS CULTURES

- Recognize Cultural Differences
- Communicate in Other Cultures
 - Differences in Verbal and Nonverbal communication
- Building relationships
- Active Listening

WORKING WITH OTHER CULTURES

- Working in Teams
- Negotiating
- Resolving Conflict

OVERCOMING COMMUNICATION BARRIERS

- Cross-cultural communication barriers
- Avoiding barriers